

### **Australian Capital Territory**

ACT Human Rights Commission  
Level 2, 11 Moore Street, Canberra City, ACT 2601  
Ph: (02) 6205 2222  
TTY service for the hearing impaired: (02) 6205 1666  
Email: [human.rights@act.gov.au](mailto:human.rights@act.gov.au)  
Web: [www.hrc.act.gov.au](http://www.hrc.act.gov.au)

### **New South Wales**

Health Care Complaints Commission NSW  
Level 13, 323 Castlereagh Street (corner of Hay St), Sydney NSW 2000  
Ph: (02) 9219 7444  
Toll Free in NSW 1800 043 159  
TTY service for the hearing impaired: (02) 9219 7555  
Email: [hccc@hccc.nsw.gov.au](mailto:hccc@hccc.nsw.gov.au)  
Web: [www.hccc.nsw.gov.au](http://www.hccc.nsw.gov.au)

### **Northern Territory**

Health and Community Services Complaints Commission  
4th Floor, NT House, 22 Mitchell Street, Darwin, NT 0800  
GPO Box 449, Darwin, NT, 0800  
Ph: (08) 8999 1969  
Toll Free: 1800 004 474  
Email: [hcsc@nt.gov.au](mailto:hcsc@nt.gov.au)  
Web: [www.hcsc.nt.gov.au](http://www.hcsc.nt.gov.au)

### **Queensland**

Office of Health Ombudsman  
P.O. Box 13281, George Street, Brisbane, QLD 4008  
Ph: 133 646  
TTY service for the hearing impaired: 133 677  
Email: [complaints@oho.qld.gov.au](mailto:complaints@oho.qld.gov.au)  
Web: [www.hqcc.qld.gov.au](http://www.hqcc.qld.gov.au)

### **South Australia**

Health and Community Services Complaints Commissioner South Australia  
Level 4, East Wing, 50 Grenfell Street, Adelaide, SA 5000  
PO Box 199, Rundle Mall, SA 5000  
Ph: (08) 8226 8666  
Toll free: 1800 232 007  
Email: [info@hcsc.sa.gov.au](mailto:info@hcsc.sa.gov.au)  
Web: [www.hcsc.sa.gov.au](http://www.hcsc.sa.gov.au)

### **Tasmania**

Health Complaints Commissioner Tasmania  
NAB House, Level 6, 86 Collins Street, Hobart, TAS 7000  
GPO Box 960, Hobart 7001  
Ph. 1800 001 170 (Free call)  
Email: [health.complaints@ombudsman.tas.gov.au](mailto:health.complaints@ombudsman.tas.gov.au)  
Web: [www.healthcomplaints.tas.gov.au](http://www.healthcomplaints.tas.gov.au)

**Victoria**

Health Care Complaints Commissioner Victoria  
Level 26, 570 Bourke Street, Melbourne VIC 3000  
Ph: 1300 582 113  
Email: [hcc@hcc.vic.gov.au](mailto:hcc@hcc.vic.gov.au)  
Web: [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au)

**Western Australia**

Health and Disability Services Complaints Office (HaDSCO)  
Level 2, 469 Wellington Street, Perth, WA 6000  
GPO Box B61, Perth, WA 6838  
Ph: (08) 6551 7600  
Toll Free: 1800 813 583  
Email: [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)  
Web: [www.hadsco.wa.gov.au](http://www.hadsco.wa.gov.au)